

An Integrated Management System combines all aspects of an organisation’s systems, procedures, processes and accreditations into one unified system. This integration enables the business to streamline management activities, save time and improve efficiency by addressing all elements., and ensure consistent compliance with legislation, contractual obligations, company requirements and applicable standards. This Integrated Management System applies to all operations undertaken by NY Highways Ltd, specifically including Highway maintenance activities, Infrastructure and civil engineering works with the addition of fleet maintenance.

This policy should be read in conjunction with the [Environmental Policy](#) (POL_002), the [Health and Safety Policy – Statement of Intent](#) (POL_001), and the [Quality Policy](#) (POL_026).

The effective application of a fully integrated management system approach is integral to the success of the business.

The aims of this policy are to:

- Meeting the requirements, needs and expectations of our interested parties.
- Identifying, developing and promoting sustainable and socially responsible policy and practice in the management of quality, health, safety and welfare, the environment, risk and change.
- Developing, implementing, and continually improving an integrated system that complies with the requirements of ISO 9001:2015, ISO 14001:2015, and ISO 45001:2018
- Provide strategic leadership, whilst allowing employees the opportunity to contribute to best practice development and a right first time approach.
- Implement processes that eliminate hazards and manage risk, including those associated with the quality of service, the occupational health, safety and welfare of employees, the environment, the public and other stakeholders.
- Monitor and continually improve the performance of the business through innovation, and by setting objectives and targets for improvement.
- Comply promptly with all applicable legislation and other requirements.
- Provide the necessary training and support to enable our workers to contribute to policy requirements and participate in and be consulted on the development of the IMS, this in turn will help achieve objectives and targets.
- Form a collaborative partnership with our client to develop process improvement.
- Pursue a strategy to embed corporate responsibility and sustainability into the business.
- Wherever possible demonstrate environmental protection, promote the use of renewable resources, whilst optimising efficiency to reduce our carbon footprint, minimise waste, prevent pollution and enhance the biodiversity of our sites.
- Deliver a structured programme of audits and reviews of systems and procedures and act upon identified opportunities for improvement.

NY Highways Ltd believes that all employees have a responsibility to ensure that this policy is effectively implemented. Through teamwork, consultation and cooperation of individuals, We are committed to achieving its objectives and continually improving its performance.

This policy is communicated to all employees and made available to relevant interested parties.



Jamie Crumlish - Managing Director

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